



Tzolkin raises the bar for High Availability

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PEPPERELL, MA. (BUSINESS WIRE) May 7, 2004—Tzolkin Corporation today announces the availability of the revolutionary TZO-MON™, monitoring feature set. TZO-MON™ is a complementary component to the soon to be available TZO-HA product suite, www.autofailover.com. “The introduction of TZO-MON™ brings our AutoFailover capabilities to a completely new level of high availability for Internet bound Web Servers.” Says Christopher Cook, director of sales and marketing for Tzolkin Corporation.

AutoFailover provides high availability for customers that need fault tolerance with their Internet facing web or mail servers. AutoFailover enables immediate DNS record and/or MX record modification to dynamically point the Internet to the appropriate backup server/s of the customer in the event of a primary circuit or server failure.

“Web server availability is critical to the City of Denver.” Says John Beck, senior manager of IT for the City of Denver, www.denvergov.org. “Tzolkin’s AutoFailover has proven itself more than once, in our network. Now with TZO-MON, I’m even more convinced that Tzolkin’s TZO-HA should be a requirement for any web server environment that demands high availability”

To support these services, Tzolkin maintains a fully meshed, nation wide network infrastructure, TZO-NET™. Made up of 5, fully redundant individual locations all at A1 rated co-location facilities, TZO-NET™ allows for the deployment of the new TZO-MON™ capabilities, which are made up of 2 specific feature sets.

- 1) MPM, Multi Point Monitoring. TZO-MPM™ allows for the definition of 1, 2, 3 or more monitoring locations all testing the availability of a defined server. Multiple monitoring points are crucial for environments that demand high availability. Only with TZO-MPM can false positive server down messages be correctly identified. With TZO-MPM server down messages need to be reported from all participating monitoring locations, in order for the Autofailover action to initiate.
- 2) PMA, Persistent Monitoring Agent, TZO-PMA™ actually enables the regeneration of any individual monitoring point. With these new capabilities, if any type of monitor agent failure occurs or if any problem at a particular monitoring location is encountered, PMA will automatically regenerate each of individually effected TZO-MON monitoring agents at a pre-defined alternate TZO-NET location.

With this level of resilient infrastructure, Tzolkin's TZO-MON raises the bar for high availability in the world of AutoFailover and dynamic DNS management.

About AutoFailover

AutoFailover offers a low cost solution to high availability. By deploying autofailover or load balancing services, AutoFailover customers can exceed 5-9's availability for their Internet bound web and mail servers. AutoFailover has real-time awareness of server availability. If a primary server/s becomes unavailable, AutoFailover detects it and re-writes one or many DNS and or MX records to enable secondary sever/s and then propagates that change through the entire DNS infrastructure with unprecedented speed.

About Tzolkin Corporation

Tzolkin Corporation is a privately held company, and a leading commercial provider of dynamic DNS services globally. Tzolkin began delivering "TZO" dynamic DNS services in 1998 and has developed core competencies in a full range of efficient, reliable dynamic domain name services. Tzolkin Corporation has 70,000 customers in 73 countries world wide. Tzolkin's AutoFailover product with high availability, offers a low cost solution to high availability. By deploying autofailover or load balancing services, AutoFailover customers can exceed 5-9's availability for their Internet bound web servers. Tzolkin is located at 78 Main Street Pepperell, MA 01463.